4TH Echelon Maintenance Migration (4th EOM) WIPT IV 11-13 May 2004 **HOT WASH**

Objectives

1. Review/assess conditions that must be met IOT obtain Full Operational Capability (FOC) of 4th EOM migration
2. Address Tri-MEF/MARFORRES 4TH EOM migration concerns identified in msg 291422ZAPR04
3. Identify take-away/issues that require further development
4. Conduct ROM MTAP review (selected personnel only)

Representation

- HQMC LPV
- MARCORLOGCOM
- MARCORSYSCOM
- II/III MEF Hq (G-4/OrdO)
- 1ST, 2D, and 3D FSSGs (maint/supply)
- Marine Corps Logistics Combat Assessment Teams (East and West)

Agenda (General)

- MARCORLOGCOM Provided status update on 4th EOM migration (Maj Ron Wilson)
- MARCORSYSCOM provided brief on Acquisition Maintenance Planning Process (Ms. Yvonne Romero, MARCORSYSCOM/ ACQLOG)
- HQMC conducted ROM steering group review/recommendation on MTAP review for designated weapon systems (Maj Ken Lasure, HQMC LPV)
- Reviewed/assessed/formalized conditions that must be met to obtain FOC
- US Army Materiel Command provided brief on their Log Modernization initiative to collapse to two levels of maintenance (Mrs. Laurianne Murphy, USA CASCOM)

Objective One (Conditions to Obtain FOC)

1. Contingency plan in place
2. Demonstrated interoperability, to maximum extent possible, with existing processes/systems
3. Demonstrated warranty management capability
4. Standard for performance of support is met, which includes effective MARCORLOGCOM supplier/customer relationship management (SRM/CRM) capability

Note: These conditions were developed during WIPT III in Oct 2002

Objective One (First Condition)

- Consensus of WIPT members was a requirement to develop detailed, comprehensive plan to mitigate risk of 4th EOM migration, that would cover key functional requirements/capabilities

- Identification of following capabilities required to ensure success
  - Requirements determination capability that ensures sufficient levels of required SECREP inventory at the wholesale and retail level, as well as war reserve stocks to meet customers' operational requirements
  - Effective Source Planning Capability
    - Ensure sufficient depth/breadth of reliable sources
    - Ensure that meaningful requirements and standards of performance are being communicated to suppliers
    - Effective execution and management of Contracts with commercial sources
    - Effective Supplier Relationship Management (SRM) capability that enables LOGCOM to act as the customers' end-to-end logistics chain provider/advocate on behalf of the MARFORs for all SECREPs, regardless of Source.

Objective One (First Condition Cont'd)

- Identification of following capabilities required to ensure success (Cont'd)
  - Effective Customer Relationship Management (CRM) capability
    - Ensure timely responses/resolution to customer inquiries
    - Single point of entry to LOGCOM for all issues
    - Effective, proactive Order Management (OM) capability that includes LOGCOM's role as advocate for MARFORs on all SECREP requisitions, regardless of source
  - Financial Planning (Wholesale/Retail).
    - Assist MEFs in accurate/timely planning for current/future funding requirements
    - Assist MEFs in identifying impact of potential funding deficiencies resulting from Logistics Modernization initiatives (specifically Centralized SECREP Mgt and migration of 4th EOM)
    - Assist MEFs in timely/accurate returns credits from wholesale sources
  - Distribution/Asset Visibility
    - Total asset visibility of Enterprise SECREP inventory, to include wholesale, retail, and vendor managed/owned
    - Accurate, timely returns forecasting (I.e. reverse flow of carcasses)
    - Standard process for In-Transit Visibility (ITV)
- Note: For detailed spreadsheet generated by WIPT click here

Objective One (Condition Two)

- WIPT members identified the following areas that require a demonstrated interoperability, to maximum extent possible, with existing processes/systems
  - Configuration Management. As commercial outsourcing alternatives are explored, the requirement for sound configuration management at the retail level will be critical.
    - Any SECREPs being considered for outsourcing will be consistent with PM configuration design
    - Current management of SECREPs NSNs, across the Enterprise, may not be consistent with NSN, as designed by the PM
    - Requirement will be for thorough management of configuration from the end user, to the intermediate maintenance activity, to the intermediate SECREP supply activity
  - Requisitioning/requisition management
    - Use of existing supply requisitioning procedures/process/transactions
    - Visibility/tracking/management of pending requisitions, from time of requisition until receipt of SECREP
  - Fiscal execution/management
    - Preferred use of existing obligations/expensing for requisitions
    - Where preferred procedure/process is not feasible, use of Military Interdepartmental Program Request (MIPR) will suffice, but will require additional management
    - Clearly articulated plan for financial validation/management of payment to commercial vendors (where applicable)

Objective One (Condition Three)

- WIPT members identified following areas that require a demonstrated warranty management capability for any commercially sourced repair of SECREPs
  - For the migration of 4th EOM, standardized process that reduces the management burden on the MARFORS
  - Warranty claims/registration/validation is managed and executed by LOGCOM (4th EOM)
  - Clear, detailed communication of requirements
- From an institutional perspective, a movement towards an

Enterprise-wide common operating environment for all warranty

administration/management (MCSC/MCLC) is required.

Objective One (Condition Four)

- WIPT members determined that though (6) USMC metrics have been identified to be used to measure Supply Chain performance, it could not be determined whether acceptable levels (or standards) of performance have been addressed. To that end, this WIPT was unable to set acceptable levels of performance that would define FOC of 4th EOM migration at this time.
- Recommendation. That HQMC (LP/LPV) and MARCORLOGCOM meet separately to develop/recommend acceptable standards (levels) of performance for the migration of 4th EOM initiative.

Objective Two

- WIPT members addressed each topic identified in the Tri-MEF/MARFORRES Naval msg (dtg 291422ZAPR04). Click here for details of each topic.

Objective Three
(Take-Aways)

- Insufficient SECREP container posture. Request greater focus on container buys during both acquisition and post acquisition phases. Funding for post acquisition requirements will need to be addressed. (MCSC, MCLC)
- Validation/management of NSNs to ensure accurate SECREP inventory of valid, Marine Corps-registered use components are being managed. (MCSC, MCLC)
- P3 activities (capabilities/responsibility). Does Marine Corps have capability to perform P3 activities adequately in an operational environment? Should we be performing these activities (maybe limited scope)? (HQMC/I&L)
- Improve MCLC/MCSC integrated Supply Chain Planning, specifically (MCSC/MCLC) :
  - Warranty administration/management (financial responsibility and accountability)
  - Impact of LM initiatives on current/future acquisitions
  - IIP requirements determination and fielding. WIPT members felt that cause of many deficiencies with IIP fielding has resulted from diversion from current IIP Policy
- Interservice funding issues, which includes other services not accepting Marine Corps-funded requisitions. This requires use of MIPRs to fund requirements. (LOGCOM)

Objective Three
(Take-Aways)

- Non-standard configuration between Services. (MCSC/MCLC)
- Clear communication of Raytheon warranty management process (MCLC; 4th EOM specific)
- Clear communication of Raytheon serial number identification on SECREPs. Validate that serial number will remain consistent through out life cycle. (MCLC; 4th EOM specific)
- Requirement to articulate Intermediate-level core competencies required (maint/supply). (MEFs/FSSGs)
- Is there still a requirement (i.e. value added) for submission of PQDR's

  on warranty claims

Objective Three
(Take-Aways)

- Increased management requirements resulting from Centralized SECREP Management and migration of 4th EOM should be facilitated by an imbedded LOGCOM representation at each RIP. Requirements would include: capitalizing retail level inventory, depot-managed screening point for SECREP maintenance requirements beyond Intermediate capability, sourcing and disposition responsibilities, and Materiel Returns management. This could/should be expanded to address overall LOGCOM/SYSCOM support/planning requirements that would lead to an imbedded LOGCOM/SYSCOM Liaison Team within the MEF, that would facilitate integrated planning ISO OpPlans, RBE management, ground equipment storage program, integrated fielding/life cycle management of weapon systems C3 activities, Total SECREP Mgt/management of 4th EOM migration, etc… (HQMC/MCSC/MCLC)

Objective 4

- ROM MTAP Review forthcoming…